

Updated January 2022

Service Establishment Checklist

Access to the TFNRegistry (formerly known as the SMS800 TFNRegistry) allows Toll-Free Service Providers (also known as Responsible Organizations (Resp Orgs)) to reserve Toll-Free Numbers and to set up call routing for their customers. Any person, company, or organization that can demonstrate the required skills and financial responsibility for managing Toll-Free Numbers can apply to become a Toll-Free Service Provider in the TFNRegistry by completing their Service Establishment with Somos. This service is provided under the $\underline{\text{TFNRegistry}}$ Functions $\underline{\text{Tariff}}$ which is on file with the Federal Communications Commission (FCC). The following Service Establishment checklist can be used as a guide during the application process.

Service Establishment Checklist:

To become a Resp Org with Somos, please complete and submit the <u>Service Establishment Application</u> on the Somos Website (<u>somos.com</u>). The Service Establishment Application provides Somos with the following details: the Company Information, Primary Contact, and Billing Contact(s).
At least one person in the company must pass a Certification Exam in order for the company to be certified in the TFNRegistry. To prepare for the Certification Exam an individual can attend a 5-day Training Class or complete a self-study using the Student Guide, the TFNRegistry documents and the Sandbox Environment. For additional class information, please review the Training Class Brochure and Schedule page. To register for a 5-day Training Class, please visit the Training Registration page. If you would like to register for self-study or one of the other class options, please call or text a Somos trainer today at 844.HEY.SOMOS (844.439.7666), Option 1.
After the company has become a certified Resp Org with Somos, please provide a \$4,000.00 deposit payable to "Somos, Inc." either by wire transfer or check. Please Note: This deposit will be returned after one year of prompt payments with Somos.

- 1. Pay by Wire Transfer (Fedwire) or ACH:
- If you would like this payment information, please call or text the Help Desk at 844.HEY.SOMOS (844.439.7666), Option 1.
- 2. Pay by Check: Somos, Inc. – Lockbox 28287 28287 Network Place Chicago, IL 60673-1282

Additional information can be accessed in the Help Center on the Somos Website.

If you have any questions concerning this document, please call or text the Help Desk at 844.HEY.SOMOS (844.439.7666), Option 1.